



EAST WEST UNIVERSITY

Dated: 20 June 2021

Online Helpdesk (List of Email Accounts)

For any help/inquiry regarding advising and other administrative issues students are requested to contact/communicate through the respective Online Helpdesk (Email Account); It will help the students for the quick disposal of their problems/inquiry. Name of the Online Helpdesks (Email Account) are mentioned below:

s/n	Group name	Email address	Purpose
1	CE Help Desk	helpdesk-ce@ewubd.edu	For advising/ course related issues
2	CSE Help Desk	helpdesk-cse@ewubd.edu	For advising/ course related issues
3	BBA Help Desk	helpdesk-dba@ewubd.edu	For advising/ course related issues
4	DSR Help Desk	helpdesk-dsr@ewubd.edu	For advising/ course related issues
5	ECE Help Desk	helpdesk-ecce@ewubd.edu	For advising/ course related issues
6	ECO Help Desk	helpdesk-eco@ewubd.edu	For advising/ course related issues
7	EEE Help Desk	helpdesk-eee@ewubd.edu	For advising/ course related issues
8	GEB Help Desk	helpdesk-geb@ewubd.edu	For advising/ course related issues
9	ENG Help Desk	helpdesk-eng@ewubd.edu	For advising/ course related issues
10	DIS Help Desk	helpdesk-dis@ewubd.edu	For advising/ course related issues
11	Law Help Desk	helpdesk-law@ewubd.edu	For advising/ course related issues
12	MBA Help Desk	helpdesk-mba@ewubd.edu	For advising/ course related issues
13	MPS Help Desk	helpdesk-mps@ewubd.edu	For advising/ course related issues
14	PHRM Help Desk	helpdesk-phrm@ewubd.edu	For advising/ course related issues
15	SOC Help Desk	helpdesk-soc@ewubd.edu	For advising/ course related issues
16	Registrar Office Help Desk	helpdesk-regoffice@ewubd.edu	For registration/ other administrative issues
17	Accounts Help Desk	helpdesk-accounts@ewubd.edu	For tuition/ scholarship/ other financial issues
18	ICS Help Desk	helpdesk-ics@ewubd.edu	For ICT related issues
19	COE Help Desk	helpdesk-coe@ewubd.edu	For Certificates/Transcripts/Grade Reports related issues

While sending emails students are advised to mention their Name and ID number as well as a clear and brief description of problem/s.

With the kind approval of the Vice Chancellor this is for information and necessary action by all concerned.

Mashfiqur Rahman
Registrar